GUIDE TO SERVICES
2021

CREDIT & MONEY MANAGEMENT

Action for a Better Community
325-5116 ext 3410 | www.abcinfo.org
Coach Program
454-4060 | www.empirejustice.org/cash

CREDIT & STUDENT LOAN COUNSELING
Consumer Credit Counseling Service
546-3440 | www.cccsofrochester.org
Free Credit Reports www.annualcreditreport.com

JOB TRAINING & RESOURCES

Rochester Educational Opportunity Center
(also offer HSE, SAT, and College Prep)
232-2730 | www.reoc.brockport.edu
The Child Care Council
654-4720 | www.childcarecouncil.com
RochesterWorks! 255 N. Goodman St
258-3500 | www.rochesterworks.org

ACCESS-VR (for Individuals with Disabilities)
238-2900
www.acces.nysed.gov/vr/rochester-district-office
Rochester Public Library—Central Library
Job Info (3rd floor), Business Innovation Ctr (4th floor)
428-8110 | www.roccitylibrary.org

TAX PROBLEMS

TAXPAYER ADVOCATES
Taxpayer advocates are people within the tax agency who help with tough tax problems.

IRS
NYS
518-530-4357 | www.tax.ny.gov/tra/resolve.htm

FOOD & NUTRITION

EMERGENCY FOOD
Information on food pantries and soup kitchens:
http://roccitylibrary.org/services/food-programs/
or call 2-1-1

MONROE COUNTY WIC PROGRAM
A supplemental food and nutrition program that serves pregnant, breastfeeding, postpartum women, infants, and children up to the age of five. www.wicstrong.com

GROWING UP HEALTHY HOTLINE
Provides information about nutrition and other health and human services. 1-800-522-5006 | TTY: 1-800-655-1789

FOOD STAMPS/SNAP
Prescreen yourself or apply online:
www.mybenefits.ny.gov
For in-person assistance, contact:
LAWNY Nutrition Outreach & Education Program
295-5624 or 295-5626
Monroe County Department of Human Services
753-6960 | 691 St. Paul St., 14621
LOW-COST RENTAL PROPERTIES
For affordable housing options, contact:
The Housing Council at PathStone
546-3700   www.thehousingcouncil.org
Providence Housing Development Corp
529-9555   www.providencehousing.org
Rochester Housing Authority
697-3600   www.rochesterhousing.org

BUYING A HOME
For every dollar saved, participants receive a match of up to $4 (as much as $7,500).
Consumer Credit Counseling Service
546-3440   www.cccsofrochester.org
The Housing Council at PathStone
546-3700   www.thehousingcouncil.org
Flower City Habitat for Humanity
546-1470   www.rochesterhabitat.org
Marketview Heights Assoc., Inc.
423-1540   www.marketviewheights.org
NeighborWorks Rochester
325-4170   www.nwrochester.org
Regional Center for Independent Living
(for individuals with disabilities)
442-6470   www.rcil.org

REMODELING LOANS AND GRANTS
NeighborWorks Rochester
325-4170   www.nwrochester.org

REVERSE MORTGAGES
Required counseling for homeowners 62+
Consumer Credit Counseling Service
546-3440   www.cccsofrochester.org
The Housing Council at PathStone
546-3700   www.thehousingcouncil.org

FORECLOSURE PREVENTION
For those seeking assistance to prevent or are in the foreclosure process:
The Housing Council at PathStone
546-3700   www.thehousingcouncil.org
Home Store
325-6530   www.ulr.org/Programs/TheHomeStore
Consumer Credit Counseling Service
546-3440   www.cccsofrochester.org
Marketview Heights Assoc., Inc.
423-1540   www.marketviewheights.org
Regional Center for Independent Living
(for individuals with disabilities)
442-6470   www.rcil.org

WEATHERIZATION
WEATHERIZATION PROGRAMS
Provide insulation, fix draft ceilings, furnaces and hot water tanks. Services available for income eligible homeowners and renters.
City Residents: ABC
442-4160   www.abcinfo.org
Suburban Residents: Pathstone
442-2030 x202   www.pathstoneenergyinfo.org

ENERGY PROGRAMS
Programs available for homeowners and renters on a sliding scale to qualifying applicants based on income.
800-697-3732
www.nyserda.ny.gov/All-Programs/Programs/Home-Energy-Efficiency-Upgrades

FOR INFORMATION ABOUT SERVICES NOT LISTED IN THIS BROCHURE, CALL 2-1-1
1-877-FLNY211 (1-877-356-9211)
www.211helpline.org

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